

1. About Club Decode

Club Decode is an online future-ready learning platform operated by Influence Australia Pty Ltd (ABN 13 688 625 498) under the Club Decode brand. In these Terms, “Club Decode”, “we”, “us” and “our” mean Influence Australia Pty Ltd.

The service may include educational lessons, quizzes, learning progress, XP and achievement systems, leaderboards, Idea Vault challenges, Decode Drops, parent account controls, child access features and related services.

2. Acceptance of these Terms

The parent or legal guardian who creates an account is the contractual account holder. By creating an account and ticking the required acceptance box, the parent or guardian confirms that they have read and agree to these Terms & Conditions and acknowledge the Privacy Policy.

We may record the version of these Terms accepted, the date and time of acceptance, the account identifier and other information reasonably necessary to maintain a record of consent.

3. Eligibility and parent responsibility

Accounts must be created by a parent or legal guardian who is legally capable of entering into this agreement.

The parent or guardian authorises the child associated with the account to use Club Decode.

Parents are responsible for the accuracy of account information and for managing billing, security, child access and account settings.

Parents should supervise use of the service in a way appropriate to the child's age and circumstances.

A child must not represent that they are the contracting parent or guardian.

4. Child accounts and child access

Where Club Decode provides a separate child login, username, PIN or child session, that access is subordinate to the parent account. Parent-only areas such as billing, security, delivery details and subscription management are intended to remain restricted to the parent or guardian.

Children should use only their first name or approved display name where requested and should not deliberately provide surnames, addresses, telephone numbers, school details, passwords or other unnecessary identifying information through child-facing features.

5. Educational purpose

Club Decode provides general educational and skills-development content. Content is not professional financial, legal, medical, investment, psychological or other professional advice. We do not guarantee a particular academic, financial, career or personal outcome.

6. Free accounts and paid learning

We may offer free account access that allows limited browsing or viewing of selected features. Creating a free account does not, by itself, start a paid subscription or free trial unless this is clearly stated at the time.

Paid learning and premium features require an eligible trial or paid membership.

7. Membership plans and pricing

Club Decode+ - \$29.99 AUD per month

Club Decode+ Pro - \$49.99 AUD per month

Prices shown at checkout prevail if a promotional, discounted or updated price is offered. Any applicable taxes, currency conversion costs or third-party bank charges may apply depending on the customer's location and payment method.

8. 3-day free trial

Eligible customers may be offered a 3-day free trial of paid Club Decode features. Payment details may be required to activate the trial. Unless the parent cancels before the trial ends, the selected membership automatically converts to a paid recurring monthly subscription at the price displayed at checkout.

Trial eligibility may be limited, including to first-time or otherwise eligible customers, where this is clearly disclosed. We will not describe a trial as free if a fee is charged for the trial itself.

9. Payments and Stripe

Payments are processed through third-party payment services such as Stripe. Club Decode does not intend to store full payment card numbers or card security codes in its own Firestore database or application systems. Payment providers may process information under their own terms and privacy policies.

10. Automatic renewal

Paid memberships renew automatically each month until cancelled. The recurring amount and billing frequency will be shown before the parent confirms the trial or subscription. Parents are responsible for keeping payment details current.

11. Cancellation

Parents may cancel through the account management tools made available by Club Decode or another cancellation method we clearly provide. Cancellation stops the next applicable renewal. Unless otherwise required by law, access ordinarily continues until the end of the current paid period. If cancellation occurs during the free trial before conversion, no subscription charge should be made for that trial.

12. Refunds and Australian Consumer Law

We do not generally provide refunds solely because a customer changes their mind or does not use the service during an already-paid period.

Nothing in these Terms excludes, restricts or modifies any consumer guarantee, right or remedy that cannot lawfully be excluded or limited, including rights under the Australian Consumer Law. If the service fails to meet a statutory consumer guarantee, the parent may be entitled to a remedy required by law.

13. Price and product changes

We may change prices, features or plan structures from time to time. Material changes affecting an existing recurring subscription will be communicated with reasonable notice where required. A new recurring price will not be applied retrospectively to an amount already paid. Where required by law, customers will have an opportunity to cancel before a new price takes effect.

14. Learning progress, XP and access rules

Club Decode may use lesson completion, XP, release schedules, progression requirements and membership status to determine access to learning content and rewards. Progress systems are part of the service experience and do not represent money, stored value, cryptocurrency or a transferable asset.

XP cannot be sold, transferred, redeemed for cash or treated as property outside the Club Decode service unless we expressly state otherwise.

15. Leaderboards

Leaderboards may display a child's first name or approved display name together with achievement information such as XP, rank or progress. We do not intend to display a child's surname, email address, home address, payment information or photograph on the public leaderboard.

16. Idea Vault

16.1 Ownership

The child retains ownership of original ideas and original content they submit to Idea Vault. Submission does not transfer ownership of the underlying idea to Influence Australia Pty Ltd.

16.2 Licence to operate Idea Vault

The parent or guardian grants Influence Australia Pty Ltd a non-exclusive, worldwide, royalty-free licence to host, store, copy, review, analyse, judge, communicate, display and feature the submission to the extent reasonably necessary to operate, administer, judge, promote and showcase Idea Vault and Club Decode. This licence does not make Club Decode the owner of the child's underlying idea.

16.3 Original work and third-party rights

Entrants should submit material they have the right to submit and should not knowingly copy another person's protected work. We may remove or decline content where we reasonably believe it infringes rights, violates these Terms or creates a safety or legal risk.

16.4 One submission per month

Where a challenge permits one submission per month, the child may not replace the submission after it is finalised unless Club Decode expressly allows a correction for technical or administrative reasons. The app may require a confirmation before final submission.

16.5 Judging and recognition

Submission does not guarantee selection, publication, a reward or recognition. Club Decode may publish challenge-specific criteria. Material winner or finalist decisions should remain subject to human oversight even if AI tools assist with processing or review.

16.6 AI assistance

Club Decode may use artificial intelligence tools to assist with categorising, summarising, analysing or providing feedback on Idea Vault content. We intend to minimise personal information sent to AI providers and, where practicable, use an internal submission identifier rather than the child's name. AI assistance does not transfer ownership of the child's idea to Club Decode.

17. Decode Drops

Decode Drops are rewards that may become available through participation, XP or other eligibility rules. XP is not spent to claim a Drop and eligible rewards are not sold to children as part of the reward claim. Digital rewards may be delivered electronically. Physical rewards require parent or guardian authorisation and confirmation of delivery details before fulfilment.

Availability may be subject to stock, delivery capability, safety, geographic restrictions and reasonable fulfilment limitations. If a specific reward becomes unavailable, Club Decode may provide a reasonably comparable alternative where appropriate.

18. Acceptable use

Users must not:

- bully, harass, threaten or deliberately humiliate another person;
- submit hateful, sexually explicit, seriously abusive or otherwise age-inappropriate material;
- publish another child's personal information;
- impersonate another person or misrepresent account authority;
- attempt to bypass membership, progression, security or parent-only controls;
- manipulate XP, rankings, reward eligibility or submissions through dishonest or automated means;
- introduce malicious code, probe security vulnerabilities or interfere with service operation;
- scrape, mass-copy, commercially reproduce or redistribute Club Decode content without permission;
- knowingly infringe intellectual property rights; or
- use Club Decode for unlawful purposes.

19. Club Decode intellectual property

Except for user-owned submissions and third-party material, Club Decode lessons, quizzes, software, visual design, graphics, brand assets, text, learning systems and original materials are owned by or licensed to Influence Australia Pty Ltd. A membership gives the account holder a limited, personal, non-exclusive, non-transferable right to use the service for its intended educational purpose.

20. Marketing communications

Marketing consent is separate from acceptance of these Terms. A parent may choose whether to receive Club Decode marketing communications. Marketing consent should not be required merely to create an account. Marketing messages will include an appropriate unsubscribe mechanism where required by law, and withdrawal of marketing consent does not cancel the Club Decode account or subscription.

21. Account security

Parents are responsible for protecting account credentials and child access credentials. Please notify hello@clubdecode.com if you believe an account has been compromised. We may require reasonable identity verification before changing sensitive account information.

22. Suspension and termination

We may restrict or suspend access where reasonably necessary to address fraud, security threats, unlawful activity, serious misuse, material breaches of these Terms, non-payment after applicable retry processes, or risks to children or other users. Where appropriate, we will provide notice and an opportunity to contact us.

23. Service availability

We aim to provide a reliable service but do not guarantee uninterrupted or error-free availability. Maintenance, internet failures, cloud-service outages, security incidents and circumstances outside our reasonable control may temporarily affect access.

24. Third-party services

Club Decode relies on third-party services for functions such as authentication, hosting, payments, email, cloud infrastructure and potentially AI or analytics. Those services may have their own terms and privacy practices. We remain responsible for obligations that applicable law places on us and do not use this clause to exclude rights that cannot lawfully be excluded.

25. Privacy

Our handling of personal information is described in the Club Decode Privacy Policy. By creating the parent account, the parent acknowledges that Privacy Policy and confirms they are authorised to provide information necessary to establish and manage the child's authorised use of the service.

26. Account deletion

Parents may request account deletion using the in-app deletion system when available or by contacting hello@clubdecode.com. Some records may be retained where reasonably necessary or legally required for matters such as accounting, fraud prevention, security, dispute resolution and legal compliance.

27. Changes to these Terms

We may update these Terms where reasonably necessary to reflect changes to the service, law, security or business operations. Material changes will be communicated where appropriate. We may ask the

parent to accept a new version before continuing to use materially changed features. We will maintain version information so the applicable Terms can be identified.

28. Liability

To the maximum extent permitted by law, we exclude liability that may lawfully be excluded. Nothing in these Terms excludes or limits liability, consumer guarantees, statutory rights or remedies that cannot lawfully be excluded or limited.

29. International users

Club Decode may be made available internationally. Customers are responsible for ensuring they are permitted to access the service from their location. These Terms do not remove mandatory consumer, privacy or other rights that apply to a customer under laws that cannot lawfully be displaced by contract.

30. Governing law

These Terms are governed by the laws of Victoria, Australia. Subject to any mandatory rights that apply in another jurisdiction, the parties submit to the courts and tribunals having jurisdiction in Victoria.

31. Contact

Questions about these Terms, subscriptions, account access or legal notices may be sent to hello@clubdecode.com.

32. Consent at account creation

The Terms/Privacy checkbox should be required and unticked by default. The marketing checkbox should be separate, optional and unticked by default. The application should record the relevant policy versions and consent timestamps.

Legal framework note

The drafting approach was checked against current public guidance from the Australian Competition and Consumer Commission (ACCC), the Office of the Australian Information Commissioner (OAIC), and the Australian Communications and Media Authority (ACMA). The Australian Children's Online Privacy Code was still in development as at the effective date and is expected to be registered by 10 December 2026. Club Decode should review the final Code when registered and update its product practices and documents if required.

Official guidance reviewed

ACCC - Consumer rights and guarantees

ACCC - Contracts and unfair contract terms

OAIC - Children's Online Privacy Code

OAIC - Australian Privacy Principles guidelines

ACMA - Avoid sending spam

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